



## **Customer Order Form**

Elizabeth Wright (ID 26806), 14 Wyckley Close, Irthlingborough, Northants, NN9 5GE  
07891 637139 or email order through to [elizabeth.wright1427@btinternet.com](mailto:elizabeth.wright1427@btinternet.com)  
or order online at [www.phoenix-trading.co.uk/web/elizabethwright](http://www.phoenix-trading.co.uk/web/elizabethwright)  
mail order available please add £2.50 postage to order total



### **Each Phoenix Trader is an independent seller.**

This Customer Order form is confirmation of your contract to buy goods from the Independent Phoenix Trader named above. She/he is not an agent of Phoenix Trading

### **TERMS & CONDITIONS**

Payment subject to agreement with your Trader.

Every effort is made to ensure that the information contained in the current brochure is correct at the time of going to press and, whilst we try to ensure that we hold everything in stock, all product is subject to availability.

Delivery will normally be within 30 days of your order.

The total price includes delivery if stated overleaf.

### **CANCELLATION**

You may cancel an order and obtain a full refund by notifying your Phoenix Trader within 14 days of this order. This does not affect your statutory rights.

### **TOTAL SATISFACTION**

We are sure you will be satisfied with your purchase. If not totally satisfied please contact your Phoenix Trader. If still not satisfied, contact:



Customer Services  
Phoenix Trading  
UNIT 6,  
307-309 Merton Rd  
London SW18 5JS  
Tel: 020 8875 9944  
[info@phoenix-trading.co.uk](mailto:info@phoenix-trading.co.uk)

**Phoenix Trading** is a member of the **Direct Selling Association**. To back up our total commitment to consumer satisfaction, the DSA operates a dispute resolution service for any consumer who is still not satisfied.



Direct Selling Association  
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