



ANNUAL REPORT AND ACCOUNTS

2017/18

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We are the Spinal Injuries Association, the expert voice and leading source of support and information to people with spinal cord injury. We help people with spinal cord injuries lead fulfilled lives.

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WELCOME



Dr Rupert Earl
Chair of Trustees



Sue Browning
Chief Executive Officer

2017-18 was a year of new developments and change for the Spinal Injuries Association – underpinned by our passion to meet the changing and increasing needs of our members.

We believe that everyone affected by a spinal cord injury (SCI) has a right to live a fulfilled and independent life – if necessary supported by appropriate and adequate care provision – and that means the life that they choose. Such equality can only be achieved if people have independence, informed choice, and support. That is why in June 2017 we launched our five-year strategy, *Fulfilled Lives*, which provides the Spinal Injuries Association (SIA) with a clear strategic direction as we work towards our vision.

Much of the year was spent planning and laying the foundations for vital service developments, such as expanding our Public Affairs team to strengthen our campaigning activities. As a membership organisation we are steered by the needs of our service users and the wider SCI community. We listened to the views and day-to-day challenges that our members face, and responded by restructuring our services to ensure we can provide the right support when and where it's needed most.

Delivering our services is a dedicated team of frontline staff and volunteers, many of whom are SCI themselves. They promote the wellbeing of, and advocate for, SCI people in many ways, including:

- providing information and peer support to people both within and post-discharge from hospital after SCI, and thereafter – SIA is there for them for life;
- providing clinical skills training to NHS healthcare professionals who care for SCI people outside of centres of excellence;
- campaigning at a national level for adequate provision of and access to specialist healthcare needed by SCI-affected people;
- providing 'expert patient' advice to Government and NHS Bodies on the provision of vital NHS Continuing Healthcare and adequate funding of that care; and
- providing advocacy and support to our members, via services including our Freephone Advice Line, regarding the provision of the care that is so vital to their ability to live meaningful lives supported in the community.

Our services are funded by the efforts of our committed fundraisers, who work hard to develop fruitful and ongoing relationships with our major donors, corporate sponsors, charitable trust funders and individual supporters; without this income and support we could not provide the vital services that we do.

As a charity, SIA is governed by a board of Trustees, its Governing Council, the majority of whom have an SCI themselves. With their experiences of living life as SCI people and a diverse skillset, our Trustees will ensure the sustainability of SIA, now and in the years ahead.

We will continue to focus on where we can best add value to the lives of SCI people and strive collectively to achieve our vision of a fulfilled life for all. We will continue to adapt to the changing needs of our members and provide lifelong support to everyone affected by SCI.

SPINAL CORD INJURY AT A GLANCE

Every day in the UK, at least three people sustain a spinal cord injury.



Loss of mobility, bladder and bowel control, and sexual function are likely consequences.



Causes of spinal cord injury resulting from an accident include falls, road traffic accidents and sporting accidents.



There are 11 spinal cord injury centres in the UK.



Causes of spinal cord injury as a result of illness or condition include degenerative conditions, infection and tumours of the spine.



Currently it is **not possible** to repair the spinal cord.



During 2016-17*:

- 44% of new injuries were caused by accident and 56% were caused by illness or condition.
- Of the 44% of injuries caused by accident, the majority were a result of falls (56%).
- 50% of new injuries resulted in paraplegia and 50% tetraplegia.
- 77% of new injuries were incomplete and 23% were complete.
- 66% of people admitted to an English SCI Centre were male, 34% female.
- The biggest age group of new injuries was 65-69 years and 62% of all admissions were over the age of 50.
- 2,015 patients were referred to SCI Centres in England, of which 59% were refused admission.

* Findings sourced from The Annual Statement of the National Spinal Cord Injury Database 2016-17. Statistics based on people admitted to SCI Centres in England, 2016-17. Most publicly-available statistics at the time of going to print.

WHY WE'RE HERE



Our vision

A fulfilled life for everyone affected by spinal cord injury.

Our purpose

To be in partnership with the spinal cord injury community to create quality and equality of life by campaigning, educating and supporting.

Our values

- Work together in an environment built on **respect** and mutual support
- Always be **user-led** in our decision-making and development
- **Empower** spinal cord injured people as the experts in managing their lives
- Be **committed** to the ever-changing needs of spinal cord injured people by campaigning for the best treatment and care
- **Challenge** perceptions and behaviours towards spinal cord injury, ensuring a more **inclusive** society
- Have **integrity** in our work, collaborating with others where a greater impact can be achieved.

OUR STRATEGY

In the spring of 2017 we launched our 2017-22 strategic plan, *Fulfilled Lives*. The strategy was the product of an extensive consultation with key stakeholders, especially service users and others in the SCI community, around how SIA can best work on their behalf to support all SCI people to lead fulfilled lives.

The strategy is ambitious and builds on a rich tradition, built over 40 years, of being the leading source of advice and support for SCI people. To further develop our existing services and focus explicitly on the issues that matter most to our members, we have identified five key priorities:

- Influence the quality of health and care services received by SCI people;
- Support the wellbeing of SCI people and their families;
- Enhance the inclusivity of SCI people in society;
- Build engagement with the SCI community to make our voice stronger; and
- Deliver existing and new high-impact services to support SCI people.

We are now actively engaged in the delivery stage of this strategy, continuing our engagement across the SCI community, building productive partnerships with stakeholders and making SIA fit to tackle the challenges ahead.

A performance-monitoring framework was developed to help us track our progress year-on-year, benchmarking this against a series of organisational-wide targets that have been set. Our progress will be reviewed through regular member and staff surveys over the life of the strategy. We are very proud of our member engagement rates, with only 3% of the members who responded to our 2018 member survey not finding value in being a member of SIA.

SIA has a dedicated, engaged and committed workforce. Almost 9 out of 10 of those who responded to the 2018 staff survey understood how their work helped SIA to achieve its goals for the benefit of its members.

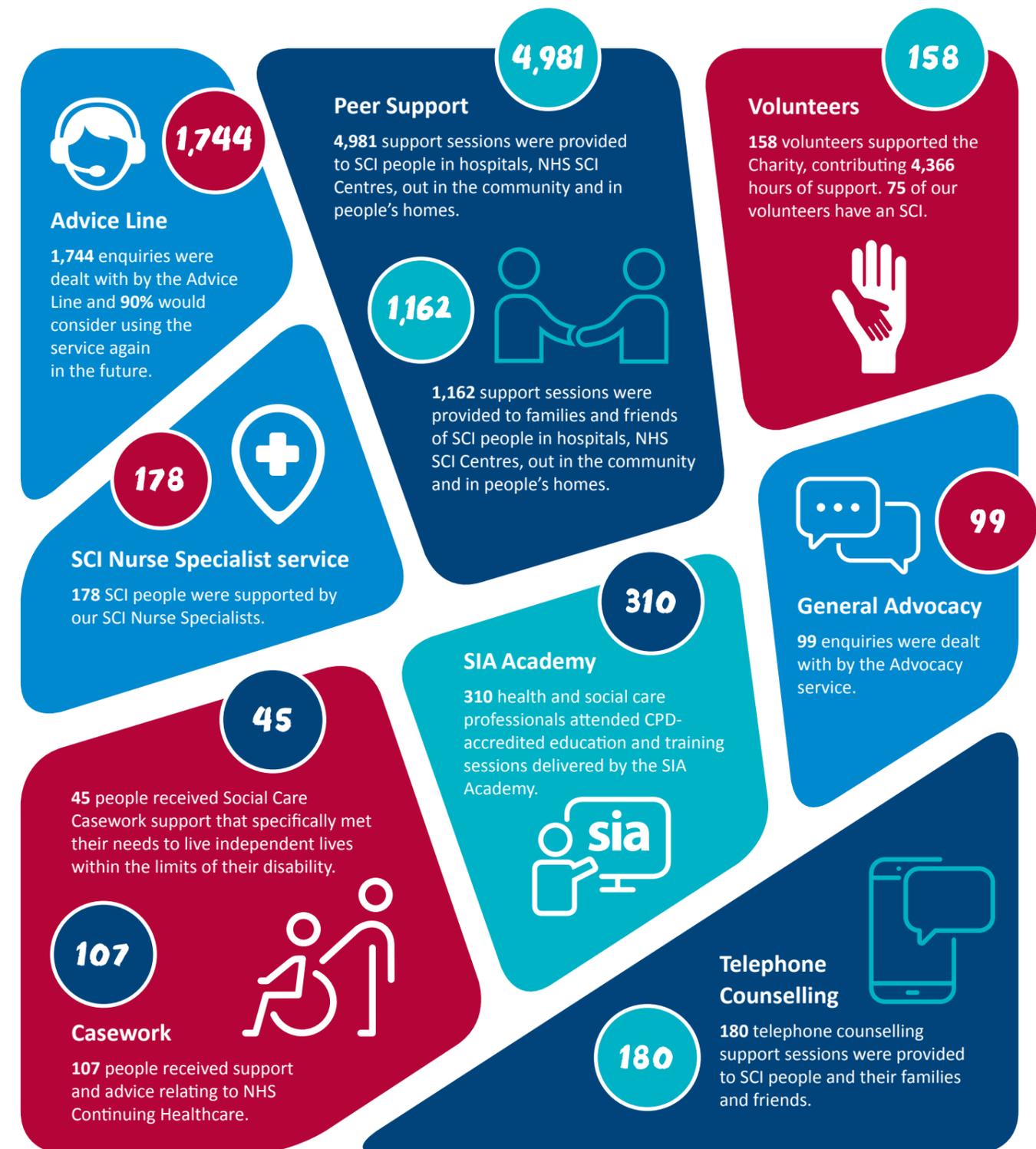
Below is a selection of the targets set for 2017-18 representing our main strategies:

- Information and support is at the heart of SIA's services. 83% of our members had confidence in SIA's ability to provide support and information to meet their needs. A small increase on the previous year.
- Recognising the testing environment for many of our members, at the start of 2017 SIA invested in a dedicated Advocacy Team. Our 2018 survey showed that at the end of 2017/18, 4% more members had confidence in SIA's ability to help secure suitable care packages over the previous year.

- SIA prides itself in being an effective campaigning organisation and SIA members recognise this with 92% of those responding having confidence in the charity's ability to campaign for positive change. This figure is up from 90% on the previous year.
- SIA's Peer Support Team provides a critical role in supporting newly-injured people. Our 2018 survey revealed that 98% of service users have a more positive outlook for their future after receiving peer support; a key outcome that we are proud to have maintained.

Overall, we have made good progress in delivering the first year of our new Corporate Strategy and are committed to continuing to meet the diverse needs of our members, as we deliver the remainder over the coming years.

HIGHLIGHTS FROM THE YEAR



MEMBERSHIP

Our members are at the heart of everything we do and this year we reached a major milestone when we welcomed our 10,000th member, Chris Toon.



Chris Toon was injured in June 2017 and paralysed from the chest down following a motorcycle crash in Derbyshire.

The 32-year-old music teacher made a split-second decision to steer his motorcycle into a ditch to avoid hitting a group of cyclists in the road, after he came round a blind bend and started to skid. His actions left him paralysed and after stabilisation, he began his rehabilitation at the Princess Royal SCI Centre in Sheffield.

Like all members, Chris was able to use the Charity's services throughout his rehabilitation journey. He was supported by SIA Peer Support Officers, Andy Wharton and Chris Fitzjohn, who provided practical help as Chris adapted to life after injury. Chris said:

"Andy and Chris have been really helpful. They have an 'ask me anything' attitude and whether it's about intimate matters or getting daily tasks done, their wealth of experience as people who have been through similar circumstances is invaluable. It's great to see how other SCI

people can move on with life and look forward to the future. They helped me realise that this – my rehabilitation – is doable and that there is light at the end of the tunnel."

Chris was discharged from hospital in October 2017 and now lives independently in his home near Nottingham, which was modified to meet his needs. He returned to work in January 2018 as a music teacher and his school made adaptations to his workplace, including the installation of accessible ramps and automatic doors.

Whether you have an SCI, are a relative or friend of an injured person, or a healthcare professional responsible for the care needs of someone living with SCI, membership of SIA is free. Members can access a range of benefits including our Peer Support and SCI Nurse Specialist services, Freephone Advice Line, NHS Continuing Healthcare/Social Care Casework support, Telephone Counselling service, as well as an extensive range of online resources.

Andy Wharton, one of the Peer Support Officers who supported Chris, said:

"It can be very hard coming to terms with the devastating effects of an SCI. Yet a fulfilled life after injury is possible and through his determination and hard work, Chris is rapidly becoming a great example of that."

For further information, please go to www.spinal.co.uk

PEER SUPPORT SERVICE

It can often be the support from someone who has personal experience of SCI that really makes the difference. SIA's Peer Support service is delivered by a 13-strong team of officers, all of whom have personal experience of rebuilding their lives following SCI. The team supports SCI people, their family members and friends, as well as the healthcare professionals involved in their care, to ensure that those affected by SCI see the opportunities for themselves, and their loved ones, to lead fulfilled lives.

For those newly affected by SCI, the team provides support as soon as an injured person or family member is ready. Working in district general hospitals, major trauma centres, neurological rehabilitation units and specialist SCI Centres, this year the team has supported 379 SCI people, and 657 family members and friends within these settings. The team gives priority to those in greatest need, especially those who will not access specialist rehabilitation – an ever-growing proportion of those affected by SCI.

Years of experience tells us that the greatest need for support can often be during the difficult transition from hospital to home life. Leaving the



sanctuary of a medical facility can be daunting and moving into interim housing, or a home environment unsuitable for the needs of a disabled person, can inhibit the rehabilitation process. The support we provide in post-discharge settings, either in people's homes, interim housing or in the community, now forms 48% of the team's work.

We strive to ensure the service we deliver to our peers is of the highest standard and regularly evaluate the delivery of peer support to understand its impact. Here is a round-up of the feedback we received this year.

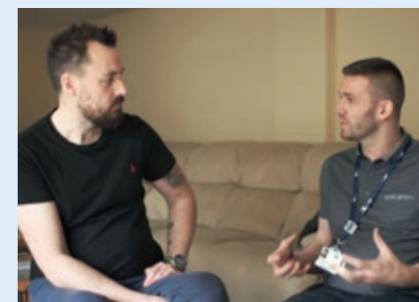
For SCI people:

- 98% said they have a more positive outlook on the future
- 92% said they felt happier as a result of support received from SIA
- 91% of those who responded to the survey rated the Peer Support service as either 'good' or 'excellent'.

For friends and family members:

- 92% said they have a more positive outlook on the future
- 90% said their friend/relative was happier following peer support from SIA
- 100% of friends and relatives rated the service as either 'good' or 'excellent'.

Making the journey together



On 22 May 2017, Martin Hibbert was leaving the Ariana Grande concert at Manchester Arena with his daughter when a suicide bomber detonated an explosive device approximately 10 feet from Martin.

The bomb killed 22 people and injured dozens more, including Martin and his daughter. Of the 22 shrapnel wounds Martin sustained, one severed his spinal cord at T10, leaving him paraplegic.

Gary Dawson, SIA's Peer Support Officer in the North West, visited Martin in hospital and continued to support him through his rehabilitation over the subsequent months. It was this support and the bond Gary formed with Martin that led Martin to agree to take the stage at SIA's 2018 Cornflower Ball to talk about the impact Gary's support had on him.

"Having Gary by my side has been great. He's been on this journey with me and I can call on him as he knows what I am going through. That has been a big help and knowing that there is someone who can help has been a big part of my recovery. Gary still comes around for a coffee and he's been trying to recruit me for his basketball team – I think I'll give that a go later in the year."

SCI NURSE SPECIALISTS AND SIA ACADEMY

SCI Nurse Specialist service

Now in its second year, our SCI Nurse Specialists support SIA members in non-SCI specialist settings. With more than 50 years of clinical expertise in SCI nursing, the nursing team works alongside the treating healthcare professionals to raise awareness of the issues relating to SCI and provide guidance on appropriate care. SIA is the only charity to provide this vital clinical service to SCI people.

The demand for this critical service has continued to grow, highlighting the concern of our members about the care and treatment they receive in non-SCI specialist settings. This year our SCI Nurse Specialists supported 178 SCI people – an increase of 27% on the previous year. To ensure that we meet the greatest need, the service can be accessed by all people in the acute phase of injury, with support for those being readmitted to hospital restricted to SIA members only.

Once again, the service has received positive feedback from the different stakeholders who have accessed it:

- 100% of SCI people strongly agree the service had a positive impact on the quality of care they received.
- 100% of friends and family members agreed or strongly agreed the service reduced the level of stress they felt.
- 93% of healthcare professionals have a better knowledge and awareness of the needs of SCI patients.

An invaluable service

"I was discharged from hospital in June 2017 following an operation relating to my SCI. Not long after I started to experience problems. I was having severe issues with my bowel care, which was having an impact on my quality of life. While my community continence nurse was great, she had no experience of SCI.



"I called SIA's Advice Line for help and was put in touch with Carol Adcock, SIA's SCI Nurse Specialist. Carol gave me and the community continence nurse so much advice. Without her input my bowel care could have got a lot worse. An X-ray revealed that I was severely impacted. Carol gave me advice on how to sort it out, and one of the most helpful things she did was follow-up every phone call with an email detailing what we had discussed and how we were going to take it forward.

"It's the parts of SCI that people don't see, like bladder and bowel management, which are the hardest. Thanks to the support of Carol and everyone at SIA, I feel like I am back in control of my injury." Kelly

SIA Academy

This year the SIA Academy delivered CPD-accredited education and training to 310 health and social care professionals, giving an insight into the complex and sometimes-unique issues that affect people living with SCI. Delivered by our SCI Nurse Specialists, the training is provided to both registered and non-registered healthcare professionals who work in non-SCI specialist settings. In addition, our training courses for case managers, solicitors and expert witnesses were in demand again this year.

Here are two examples of the positive feedback we receive from our Study Days:

"This Study Day should be mandatory for all nurses."

"The Study Day was fantastic, informative and enjoyable. I gained immense knowledge and insight from the speakers and will definitely take my experience back to my team in the bladder and bowel service."

SIA HEALTHCARE, CASE MANAGEMENT AND ADVOCACY

SIA Healthcare

The health and wellbeing of our members is our top priority. From the point of injury and beyond, we pride ourselves on supporting our members at every stage of life. The continuing development of our services reflects our desire to always have a positive impact on the lives of our members.

SIA Healthcare is a prime example of our efforts in this area. The unique home delivery service offers specialist support for our members' urology, stoma, pharmaceutical, and lifestyle needs. Established in 2014 in partnership with Bullen Healthcare, SIA Healthcare now supports 2,500 service users.



"I decided to switch to SIA Healthcare because it's a reliable service. Having the right delivery service for me is really important. Having that security and confidence in a delivery service means that you just get on with your life as you would, as you should."

Gavin Walker,
Team GB Wheelchair Rugby Team.

SIA Case Management

In March 2018 we were excited to launch a new social enterprise – SIA Case Management – a specialist service supporting SCI people who have a personal injury legal settlement. In partnership with SCI clients and solicitors, the case management service works to identify, plan and meet the specific needs of SCI people to help them rebuild their lives after injury or diagnosis.

SIA Case Management is a collaboration with the UK's largest provider of assessment, case management and expert witness services, Bush & Company Rehabilitation. It builds on a 30-year relationship between our two organisations to establish an industry-leading service. It is also a great opportunity to share the knowledge and skills of two of the leading organisations in the SCI community.

As well as supporting SCI people who have a legal settlement to ensure they receive the care and support they need, SIA Case Management will generate long-term income to sustain the rest of SIA's services, strengthening our support for all SCI people.

Advocacy

Advice Line

For anyone affected by SCI, having someone to turn to, for advice or information, is imperative. Our Advice Line provides in-depth information and advice, and is available to members and non-members alike. This year we took 1,744 calls from SCI people, their families and friends, and healthcare professionals. These calls covered a vast array of topics from advice on benefits and NHS Continuing Healthcare, to travel and holidays. On evaluation, 90% of users said they would consider using the Advice Line again in the future and 82% rated the service as good or excellent.

Telephone Counselling

The emotional impact of sustaining such a life-changing injury is unquestionably significant and affects not just the injured person, but also those close to them. Coming to terms with what has happened takes time and, in some cases, requires ongoing support from a suitably qualified professional. Our Telephone Counselling service provided 180 sessions of support for SCI people and family members. On evaluation, 100% of users rated the service as good or excellent. Users said that being able to talk things through means that they feel less isolated about their situation and have reduced levels of stress.

Casework

NHS Continuing Healthcare (CHC) funding provides essential life-sustaining support to the most severely disabled people in society. Increasing pressure on the NHS has seen a marked rise in the number of people whose packages have been cut drastically or even withdrawn. SIA's Advocacy service provides support to individuals in those circumstances by helping them through the initial assessment process and also with subsequent appeals where necessary. In one instance, a member who was too scared to appeal his NHS CHC decision in case he lost the limited care he was already receiving, turned to SIA for support. With our help, he now receives a 24-hour care package and said afterwards: *"I am still a little numb. I can't tell you how positively it will impact my future. I have never been in this position before."*

In addition to the 107 people provided with support and advice relating to NHS CHC, SIA also provided Social Care Casework support to 45 SCI people.

CAMPAIGNING

Public Affairs and Policy

SIA has a long tradition of campaigning on the issues that matter most to SCI people. In a time of unprecedented pressure on public spending, many of the crucial services that our members rely on are increasingly under threat. Nowhere is this pressure more keenly felt than in the NHS, where key services such as specialist SCI Centres are under resourced and struggle to meet the needs of a growing population of SCI people.

Meanwhile, SCI people whose life-sustaining care is funded by the NHS are forced to endure reductions or withdrawals in their packages of care as financial pressure on the NHS continues to grow.

NHS Continuing Healthcare (CHC), a fundamental source of care which ensures SCI people are able to live independent and healthy lives, is coming increasingly under threat from Clinical Commissioning Groups seeking to balance their budgets.

SIA has risen to these challenges, and this year saw a notable growth in our campaigning activity; increasing our engagement with decision makers, both with politicians and the Civil Service.

Growing our capacity

In April 2017, we expanded the Public Affairs team with the addition of a full time Campaigns Manager, who is responsible for the campaign on NHS CHC. The team also employed a Campaigns Officer on a short contract to undertake research to support this campaign.

Having this additional capacity enabled the wider team to focus on SIA's campaigning activities, such as the Strike a Cord campaign on specialist health services for SCI people.

This year we expanded our partnerships with like-minded organisations to support our campaigning activity.

These included the Disability Benefits Consortium and the Neurological Alliance. SIA is a member of the CHC Alliance, the Care and Support Alliance, the Prescription Charging Coalition, Pain UK, and the Urology Users Group Coalition.

Service Review for Specialist SCI health services

This year the Service Review of specialist SCI health services went through the lengthy process of approval by NHS England. Through our membership of NHS England's Clinical Reference Group for Spinal Services, we were able to monitor the progress of the review while also ensuring that the patient voice was heard during other significant decisions that were made about our healthcare.

SIA worked with representatives of NHS England and others in the SCI community to develop a model for a National SCI Network Board. This board would have responsibility for driving forward change in the way that SCI services are delivered nationally, addressing the issues faced by SCI people across the whole pathway of their care, and ensuring that SCI people receive the same service wherever they live in the country.

If they are agreed, key recommendations in the review such as the Network Board

and increasing the number of SCI beds – and SCI Centres – nationally stand to alleviate some of the pressure on the SCI Centre service and the care pathway for SCI people.

Public Accounts Committee

In November, SIA gave oral evidence to the Public Accounts Committee (PAC) as part of its investigation into the National Audit Office report on NHS CHC. This Committee scrutinises the value for money – the economy, efficiency and effectiveness – of public spending.

The PAC report was published in January and reflected many of SIA's concerns with CHC and the assessment process. The report was damning about NHS England and its plans regarding CHC. Aside from concerns about a 'postcode lottery' and people not even being aware that CHC is there to help them, the report directly questioned the likelihood of £855m of savings by 2020/21 being achieved without cuts to existing packages or raising the eligibility criteria. The Government submitted a formal response at the end of March 2018. This response and the PAC report will form the cornerstone of our engagement with MPs over the coming year.



This year saw a notable growth in our campaigning activity; increasing our engagement with decision makers, both with politicians and the Civil Service.



Working with Government

A key activity this year was the revision of the National Framework for NHS Continuing Healthcare (CHC). As members of both the CHC Alliance and the NHS's CHC Stakeholder Forum, SIA was invited to work with the Department of Health to revise the document to ensure better assessments. With the CHC Alliance



we achieved some important changes to the document, if not the significant revision we had campaigned for. We continued to build relationships with other key figures in this area, such as those responsible for the Strategic Improvement Programme for CHC, to ensure that our campaigning messages and influence are recognised in all areas of CHC.

Through our membership of the new Stakeholders' Forum for Specialist Services, we were able to raise our concerns about winter bed closures in SCI Centres with high level NHS England executives with a responsibility for specialist health services.

Settings of Care policies

SIA played a key role in challenging the Settings of Care policy in Leicester, Leicestershire and Rutland, which threatened to incarcerate SCI people in residential homes or to accept drastically reduced care packages. We were a central member of a coalition including local and national organisations, charities and individuals who sought to challenge the introduction of this policy, lobbying both at a local Clinical Commissioning Group (CCG) level and with constituency MPs. The coalition was successful in making two of the three CCGs adopt a less austere policy.

To challenge these policies on a national level, SIA also worked closely with the Equality and Human Rights Commission (EHRC), sharing intelligence and our interpretation of the legality of such policies. The EHRC sent warnings to 44

CCGs, with pre-enforcement letters going to 13 asking for an explanation of how they had arrived at their Settings of Care policies, with the challenge that their answer could lead to a Judicial Review led by the EHRC.

Research

We continued to research issues of concern to SCI people to ensure that our campaigning has a strong evidence base.

We made Freedom of Information (FOI) requests to all NHS Trusts to understand more about the way in which they provide bowel care for SCI people – particularly the digital removal of faeces. The results told us that 52% of the NHS hospital trusts who responded have no policy or guidelines in place, while 41% of trusts did not run courses to train staff in bowel care techniques.

This research provided an evidence base for our ongoing conversations with NHS Improvement, NHS England and the Royal College of Nursing on this perennial issue for SCI people. As a result of our research, NHS Improvement agreed to issue a Patient Safety Alert to all NHS trusts in England reminding them of their responsibility to provide this key component of SCI care.

FOI requests were also made to over 200 Clinical Commissioning Groups (CCGs) to establish both their CHC budget projections and any proposed policies that may affect service users and the provision of their care. The results complemented the research which we conducted the previous year into NHS Strategic Transformation Partnerships, diving deeper to CCG level to establish a fuller picture of the direction of travel for CHC in the future.

PEOPLE AND RESOURCES

Staff team

The SIA staff team comprises individuals with a mix of skills who are passionate about what they do and work hard to ensure that SIA's work remains synonymous with excellence. The team is committed to delivering the highest possible standards across all aspects of the Charity's work, and as an organisation we are committed to ensuring that they have the opportunity to access professional and personal development opportunities that will enable them to do this. We offer a blended learning approach so that staff can develop via a combination of online and offline initiatives and at a pace and a level that meets differing needs. In terms of activity the team had an incredibly busy year working to achieve the many objectives set for year one of our five-year corporate strategy, the progress of which was closely monitored by both the staff team and Trustees. The team has a high level of ownership of the strategy, having spent much of last year helping to develop it, and first year results indicate that, overall, we remain on course to deliver it.

Volunteers

We place considerable value on the support we receive from our volunteers and appreciate fully the amazing contribution they make, in both our work and fundraising. Throughout the year, we were supported by 158 volunteers, bringing with them an array of skills that we were able to put to good use across all areas of the Charity. This support included getting involved with our fundraising events and activities, helping us to deliver Peer Support to newly-injured people, assisting our Public Affairs team with campaigning work, and supporting staff at SIA headquarters with numerous clerical and administrative tasks. This additional support saw the total hours contributed by volunteers during 2017-18 increase by almost 7% on the previous year, meaning a fantastic 4,366 hours of support were contributed in total.

We also welcomed our first intern this year, who spent time working with our Public Affairs team, and who had this to say about her experience: *"During the four months I spent with SIA I was given the opportunity to learn a great deal about my strengths and weaknesses, what I enjoy and where I would like my career to go from here. SIA provided a supportive and encouraging environment to help fulfil my potential, and gain beneficial experience and knowledge of the charity sector. As a recent graduate, these things could not be more important in such a competitive job market. The responsibility I was given, along with opportunities to demonstrate my skills, have led to some great achievements that have helped kick-start my career."*

We are enormously grateful to all our volunteers, and extend our sincere thanks to them for the wonderful work they do (and we hope will continue to do) on our behalf. Without their help, SIA would not have been able to deliver the many achievements highlighted elsewhere in this report.

Infrastructure

Much of this year was spent reviewing systems and processes to ensure we are ready to meet the legislative and regulatory changes being introduced in May 2018 with the advent of General Data Protection Regulation. We undertook a thorough audit of all our activities so as to develop new, and update current, policies and procedures that will help ensure compliance with the new legislation. Our planned migration to cloud-based technology continues to be a work in progress, but one that we hope to have completed by the end of the 2018-19 financial year.

Marketing

In the spring of 2017, we rolled out a new brand identity for SIA. We launched a new look and feel for our print and online publications, as well as fresh ways of describing the work we do. Collectively the new branding presents SIA as a charity that is energetic, effective and one that really makes a difference to the lives of people affected by SCI.

SIA's website – www.spinal.co.uk – is increasingly used as a source of information by SCI people and their families and friends, as well as health and social care professionals. This year 71,185 people visited the website, an increase of 9% on the previous year.

The website also plays a critical role in attracting support for the Charity – either through fundraising or becoming a member. We are continually working to improve the website, providing more information to visitors, improving accessibility and ensuring that users can easily find the information and support they need.

Our social media presence continues to thrive and is a very effective platform in sharing our vision of a fulfilled life for everyone affected by SCI. Our Twitter followers grew by 20% to nearly 14,500, while our followers on Facebook grew by 21% to over 6,000. In total, there were over three million opportunities to see our stories and messages across our social media channels during the year.

Our bi-monthly **FORWARD** magazine provides the SCI community with a wealth of information on topics including health, ageing, daily living, employment, relationships, sport, travel, and much more. With an ever-increasing readership, the magazine continues to go from strength to strength with high quality production standards and healthy levels of advertising income. We increased the number of SIA members contributing to the magazine, who are all keen to share their experiences with the wider SCI community.

FUNDRAISING

This year there was a 27% increase in the number of donations received.

How we raise money

We aim to build long-term relationships with our supporters who share our values and want to support SCI people to lead fulfilled lives. Every pound donated by our supporters makes a difference to people affected by SCI. Less than 1% of our income comes from statutory sources and this year there was a 27% increase in the number of donations received from individuals compared to 2016-17. We thank everyone who supported our work throughout the year.

Regular Giving

This year there was a 40% increase in the number of donors giving monthly by direct debit, standing order and continuous credit card payments. We achieved this by helping our supporters understand the life-changing difference their support makes to SCI people and their families and friends. We hope in turn that this will encourage people to remain supporters in the years to come.

Legacies

Income from legacies helps to safeguard the future of the Charity and allows us to make longer-term plans to both address the support needs of SCI people and infrastructure of the Charity.

Community and Challenge Events

Throughout the year intrepid individuals jumped, swam, ran, pedalled, and pushed their way to raise more than £145,869 for SCI people. Many others baked, knitted, sold and bought through an array of community-based events. Rob Groves and Jacqui Ponde took on two different coastline challenges – one on a handcycle and the other on foot. Both raised more than £8,000 each for SIA.

Our Going the Distance event again saw more than 60 people, many of whom have an SCI themselves, take part in an accessible sponsored walk past some of London's most famous landmarks.

For the more adventurous, 20 cyclists, including several on handcycles, took on the rugged peaks of Transylvania and 30 runners donned an SIA vest to take on the London, Paris and Berlin marathons.

Support from trusts and foundations

Once again, it was a very positive year for trusts and foundations fundraising. Their generosity enabled us to continue developing our work to support SCI people to lead fulfilled lives. We secured more than 100 grants for our services, including Peer Support, SCI Nurse Specialists, Public Affairs, and the Advice Line.

Corporate support

Our corporate supporters are incredibly important to us and this year we revised our Corporate Membership programme to offer an exciting array of benefits.

Their support is highly valued and makes a real difference – the Cornflower Ball 2018 for members of the legal profession raised more £67,000, while the London-based Legal Dinner raised over £32,000.

Our relationship with Williams Racing goes from strength to strength thanks to the personal commitment of Deputy Team Principal and SIA Vice-President, Claire Williams, and the enthusiastic support of the rest of the team. In September, SIA attended the Williams Racing Family and Friends day where Sir Frank Williams – Team Principal and himself SCI – visited our display stand to show his support. Meanwhile in October, Williams Racing drivers Felipe Massa and Lance Stroll attended an exclusive dinner in the team's glittering trophy room to help raise funds, with Felipe Massa tweeting his support of SIA to his 1.2 million Twitter followers.



STRUCTURE, GOVERNANCE AND MANAGEMENT

The Trustees present their report and the financial statements of the Charity for the year ended 5 April 2018.

Directors and Trustees

The Directors of the charitable company (the Charity) are its Trustees for the purpose of charity law, and throughout this report are collectively referred to as the Governing Council. The following served as Trustees & Board Directors for the Charity during the year.

Elected and co-opted Trustees:

- *Andrew Davies**
Co-opted member, appointed 18/11/17
- *Paul Davies MBE**
Appointed 14/11/15
- *Peggy Deane**
Re-appointed 14/11/15
- *Christa Dyson**
Re-appointed 14/11/15
- *Dr. Rupert Earl**
Re-appointed 18/11/17
- *Peter Hamilton**
Co-opted member, re-appointed 18/11/17
- *Michelle Howard**
Re-appointed 14/11/15
- *Darren Hughes**
Re-appointed 18/11/17
- *Faisal Hussain**
Appointed 18/11/17
- *Alison Lyon**
Re-appointed 12/11/16
- Dr. Kidangail Mathew**
Co-opted member, appointed 25/02/17
- Martin Pollard**
Co-opted member, re-appointed 18/11/17
- *Marcus Rhodes**
Co-opted member, appointed 18/11/17
- *Raquel Siganporia**
Re-appointed 12/11/16
- *Dr. Barbara Todd**
Co-opted member, re-appointed 18/11/17

Retired/resigned Trustees:

Nicola Iannelli-Popham
Co-opted member, retired 18/11/17
*Denotes spinal cord injured Trustee

Objectives and activities of the Charity

1. The provision of quality services, publications, information and support to all spinal cord injured people, their families and friends from the moment of injury onwards.
2. Encouraging spinal cord injured people to take up membership of SIA, so we may actively pursue their needs and concerns.
3. Promoting and carrying out or assisting in promoting and carrying out medical and social research into all aspects of spinal cord injury and supporting and collaborating with other professionals working in the field.
4. Promoting and carrying out or assisting in promoting and carrying out research into, and development of equipment that will improve the quality of life for spinal cord injured people, their families and friends.
5. Raising awareness and understanding amongst the general public of paraplegia and tetraplegia, its causes, physical and social consequences, and to seek a reduction in paralysis due to spinal cord injury.
6. Establishing the right of access for every spinal cord injured person to specialised medical expertise and ongoing support from a recognised NHS Spinal Cord Injuries Centre.
7. Promoting and organising cooperation in the achievement of the Objects locally, nationally and internationally. This could be achieved by bringing together in conference representatives of voluntary agencies, government departments, statutory authorities, other bodies, whether incorporated or not, and individuals engaged in the furtherance of the Objects.

8. Collecting and publishing information regarding the welfare of spinal cord injured people and the prevention of spinal cord injury; and exchanging such information with other bodies with similar objects, both in this country or overseas.

Public benefit

The Trustees confirm that they have complied with guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Association's aims and objectives and in planning future activities as demonstrated throughout the Trustee report.

Membership

This year we redefined our membership categories to make it easier for potential new members to select the appropriate category. We offer the following options; (1) full members, (2) family and friends members, (3) associate members and (4) corporate members. Full membership is open to spinal cord injured people aged 18 or over resident in the United Kingdom. The liability of the full members is limited to not exceeding £1. SIA is fortunate to enjoy and benefit from a close relationship with its membership. As an organisation, which still adheres to its founding principle of being one of disabled people rather than for disabled people, our members are critical to our work. All are consulted on key issues for the organisation and generously contribute to our online surveys and discussions in order to let us have their views.

Membership of the organisation is free, with those wishing to receive our bi-monthly magazine, **FORWARD**, doing so through a subscription. During the year under review, 771 people joined as new members, bringing the total number of SIA members to 10,464 (2017: 9,693).

Appointment of Directors and Trustees

Under the requirements of the Memorandum and Articles of Association the members of the Governing Council are elected to serve for a maximum period of three years after which they must stand down but may seek re-election for a further term if they so wish. Each year one-third of the elected Trustees are subject to retirement by rotation. The appointment of Trustees takes place by postal and electronic ballot prior to the Association's AGM. Notification of the ballot results takes place at the Association's AGM.

Only full members of the Association are (a) eligible to stand for election as Trustees and (b) entitled to vote on the election of Trustees. Each full member entitled to vote is circulated with an invitation to nominate either themselves or other members willing to serve as Trustees prior to the AGM and advising them of the places available on the Governing Council. Every effort is made to ensure that the make-up of the Governing Council reflects the membership of the organisation in terms of level of injury, age, gender and ethnicity. Having reviewed the composition of the Governing Council, if it is found that a particular section of the membership is underrepresented then individuals from this section are particularly encouraged to stand for election.

There is a good mix of skills represented on the Governing Council. However, in the event of particular skills being lost due to retirements, individuals with these skills are approached to offer themselves for election to the Governing Council.

The total number of Trustees cannot be less than nine and not more than fifteen. Of the Trustees, not more than nine can be elected by the full members of the Association. Up to a further six persons may be co-opted by the Trustees to serve until the conclusion of the next AGM. Should the number of elected

SIA supports not only spinal cord injured people, but also the many families and friends who have to adjust to their loved-one's life-changing injury.

Trustees be less than the maximum, the Trustees may co-opt further full members to fill any vacant spaces to serve until the conclusion of the next AGM. When considering co-opting Trustees, the Board takes regard of the requirement for any specialist skills needed, for example those needed for the role of Honorary Treasurer.

The officers of the Association consist of a Chair and one or two Vice Chairs and an Honorary Treasurer who are appointed annually by the Trustees at their first meeting. No person may hold the office of Chair or Vice Chair for more than three consecutive years without an absence from that office of one year, unless no nominations are received for their office. Where this is the case, the Chair or a Vice Chair could remain in post for a further year.

Trustee induction and training

SIA is fortunate in having a number of Trustees who have been with the Association for a long period and are able to pass on their knowledge and experience of the organisation. Prior to attending their first meeting of the Governing Council, new Trustees are provided with an induction and resource pack and must attend an induction day at the Charity's main offices in Milton Keynes. They are briefed on their legal obligations under charity and company law, the content of the Memorandum and Articles of Association, the committee and decision making processes, SIA services, the strategic, business and fundraising plans, and the recent financial performance of the Charity. They also meet other Trustees and SIA employees. Trustees are encouraged to attend appropriate external training events where these will facilitate their role and fill a skills shortage as identified by an annual skills audit, which takes place following the AGM.

Trustees' responsibilities

Company and charity law requires the Trustees as Directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and its financial activities for that period. In preparing those financial statements, the Trustees have:

- Selected suitable accounting policies and then applied them consistently;
- Made judgements and estimates that are reasonable and prudent;
- Stated whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepared the financial statements on the going concern basis.

The Trustees are responsible for maintaining adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Charities Act 2011 and Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees discharged these responsibilities by implementing a system of financial controls based upon:

- Agreeing a budget for SIA and delegating responsibility for the control of the budget; and
- Monitoring the implementation of the budget by receiving monthly and quarterly reports.

STRUCTURE, GOVERNANCE AND MANAGEMENT (continued)

Our shared values of respect, integrity and inclusiveness describe the culture we aim to foster in the workplace, as is an environment where creativity and innovation is encouraged.

The Board meets quarterly and has two sub-committees (Governance Group and Audit & Assurance Committee) with delegated authority to deal with matters pertaining to development, human resources, financial matters and risk management. Membership of the Governance Group comprises Chair, Vice Chairs and Honorary Treasurer. Each committee meets as required and all meetings are attended by the Chief Executive Officer (CEO).

During 2017-18, the following specialist working groups existed to look at specific areas of SIA's work and comprise a mix of Trustees, senior members of staff and external consultants.

- NHS Continuing Healthcare and Social Care Working Group (to look at the specific issues affecting SIA members in relation to care provision);
- Directory Panel (to advise on matters concerning SIA's Directories of Personal Injury Solicitors, Barristers, Case Managers and Independent Financial Advisers);
- Charity Governance Code Working Group (to benchmark SIA's policies and procedures against the good practice detailed in the Charities Governance Code and make recommendations for future developments in order to adhere to the Code);
- Strike a Cord Campaign Group; and
- NHS Continuing Healthcare Campaign Group (both campaign groups were set up to progress specific SIA national campaigns).

One Trustee takes a lead in an assurance role for SIA's fundraising strategy, business development and performance against objectives.

The Audit & Assurance Committee undertakes an annual review of the Terms of Reference of all sub-committees and Working Groups.

A CEO is appointed by the Trustees to manage the day-to-day operations of the

Charity. To facilitate effective operations the CEO has delegated authority, within terms of delegation approved by the Trustees, for all operational matters including finance, employment, service delivery and income generation.

Connected company

The company owns the whole of the issued share capital of a trading company, SIA Enterprises Limited. The company is registered in England and Wales (No. 6034183). Contracts were signed in March 2014 with Bullen Healthcare Ltd whereby they provide a home delivery service for continence and pharmaceutical products to our members, branded as SIA Healthcare. During its fourth year of operation 362 people signed up to SIA Healthcare, bringing the total number of registered service users to 2,500 as of 5 April 2018.

Contracts were signed in March 2018 with Bush & Company Rehabilitation Ltd who provide a specialist management service for SCI people with a personal injury claim, branded as SIA Case Management.

Pay policy for senior staff

Salaries for all staff are benchmarked against salary statistics supplied by Croner Reward, a leading provider of industry-specific pay and benefits data in the UK. This information is updated by Croner Reward annually and is used to form the basis of SIA's pay structure for all roles, including those of senior staff, with salaries paid falling within the lower to medium end of the pay band for each role.

Risk management

The Trustees examined the major strategic, business and operational risks that the Charity faces and confirm that systems were established to enable regular reports to be produced so that the necessary steps can be taken to reduce these risks. SIA has an established risk register, and systems or procedures were established to mitigate risks. SIA uses

recognised risk management protocols and standards when assessing financial, operational, regulatory, external and strategic risks.

The risk register is reviewed and discussed quarterly by the SIA Leadership Team. The Leadership Team is responsible for the management of the key risks and ensuring effective mitigation is in place. The Audit and Assurance Committee, which meets five times per year, is responsible for oversight of the risk management framework and also regularly reviews the risk register.

We focus on the resilience of whole systems through 'risk aggregation' and there is regular discussion on whether the level of risk is acceptable or if additional actions are required to reduce it. Regular review of the risk management register informs our strategic planning process and is an integral part of our assurance framework.

Investment policy

The Charity has not held any investments during the current financial year.

The Trustees agreed an internal procedure whereby annually they consider the strategic position with regard to risk and any restrictions to be placed upon investments held at that time, while SIA's Audit & Assurance Committee will monitor the position regularly throughout the year.

Short-term cash is held in deposit accounts that offer an acceptable low level of risk for the Charity.

Reserves policy

The Trustees undertook a rigorous review of the Reserves Policy of the Charity and concluded that 6 to 9 months of unrestricted funds should be held in order to be able to continue to provide the Charity's services to its members without them suffering any immediate loss of service in the event of a material reduction of income received by SIA. Unrestricted funds in this context

represent General and Designated Funds held, but excluding Property and Fixed Asset Funds held for the purposes of covering future depreciation charges of these assets.

As at 5 April 2018 unrestricted funds were £942,598 (2017: £1,198,045), being General Funds of £651,513 (2017: £789,597) and Designated Funds of £291,085 (2017: £408,448). Note that 2017 has been restated to include Designated Funds, which were previously excluded from the calculation. Details of Designated Funds are given in note 16 of the accounts.

Other funds held at this date were Restricted Funds £41,100 (2017: £47,600) and Property Fund £1,647,726 (2017: £1,687,395).

Based on the new methodology, as at 5 April 2018 unrestricted funds of £942,598 represented 5 months of expenditure incurred in meeting the objectives of the Charity. A deficit budget has been agreed for the current year, which will result in unrestricted reserves falling to 4.4 months of relevant expenditure, but the Trustees are expecting the position to improve in subsequent years in line with a recently agreed fundraising strategy.

Governance

The Trustees maintained their role as the governing instrument of the organisation, ensuring that appropriate sub-committees and working groups were in place to deal with specific issues requiring further investigation or research as they arose. The Board also demonstrates the value it places on the staff team by joining with them for training and development activities when appropriate. Key aspects of Trustee activity this year included:

- An overall review of the available skills mix offered by current Trustees and identification of their specific training needs;
- One-to-one reviews to help ensure each Trustee continues to be supported in his/her role, and to help ensure identified training needs are addressed;

• Leading on the development of recommendations submitted by SIA in respect of the NHS review of spinal cord injury specialist services;

• Overseeing work to progress the establishment of an additional social enterprise, SIA Case Management, which will provide a new sustainable income stream for the Charity;

• Overseeing work to ensure compliance with changes to legislative requirements and in particular the General Data Protection Regulation;

• Leading on the development of recommendations to ensure SIA continues to adhere to the good practice set out in the new Charities Governance Code; and

• Continuing to monitor and develop our Risk Management Register to ensure mitigation of all risks and our Performance Framework, in liaison with SIA's staff leadership team.

Auditors

The Trustees in office on the date of approval of the financial statements have confirmed, as far as they are aware, that there is no relevant audit information of which the auditors are unaware. Each of the Trustees confirmed that they took all the steps that they ought to have taken as Directors in order to make themselves aware of any relevant audit information and establish that it has been communicated to the auditors.

The Directors prepared this report in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small entities.

General Data Protection Regulation

Over the last year, we reviewed our consent and privacy policies in order to be fully compliant with the General Data Protection Regulations (GDPR) by the time they became UK law in May 2018. Revised privacy policies and fair processing statements are available to our

members, supporters and the public, as are fully comprehensive options covering how members and supporters wish to be communicated with.

Some of our services are delivered in partnership with other organisations. Before we work with any organisation, we ensure that they are compliant with our own privacy policies. In addition, we have clauses built into all partnership contracts that cover Data Protection and the GDPR.

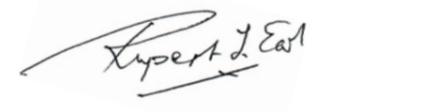
Charity Governance Code

Throughout the year we benchmarked our current policies, procedures and activities against the recommendations and statements of good practice in the current Charity Governance Code.

Whilst identifying a number of areas in which SIA already applies the recommendations of the code, and complies with the good practice measures it contains, the Trustees wish to ensure that application is maintained and improved where appropriate.

The Trustees tasked a Governance Code Working group with producing a development plan that will facilitate progression and application of the code's principles and recommended practices to our governance activities.

Signed on behalf of the Trustees on 1 September 2018:



Dr Rupert Earl
Chair and Company Director

INDEPENDENT AUDITOR'S REPORT

Opinion

We audited the financial statements of the Spinal Injuries Association (the 'Charity') and its subsidiary for the year ended 5 April 2018, which comprise the Consolidated Statement of Financial Activities, the Consolidated Balance Sheet, the Consolidated Statement of Cash Flows and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102, The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the group and parent charitable company's affairs as at 5 April 2018 and of the group's incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the accounts section of our report. We are independent of the Charity in accordance with the ethical requirements that are

relevant to our audit of the accounts in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge

obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the Trustees' Report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

The SIA staff team comprises individuals with a mix of skills who are passionate about what they do and work hard to ensure that the SIA brand remains synonymous with excellence.

Responsibilities of Trustees

As explained more fully in the Statement of Trustees' Responsibilities, the Trustees, who are also the Directors of the Charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We were appointed as auditors under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <http://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

This report is made solely to the Charity's Trustees, as a body, in accordance with part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work was undertaken so that we might state to the Charity's Trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Simon Gill FCCA
(Senior Statutory Auditor)

for and on behalf of Keens Shay Keens
MK LLP

Chartered Accountants
Sovereign Court
230 Upper Fifth Street
Central Milton Keynes
MK9 2HR

Spinal Injuries Association

(A Company Limited by Guarantee) Company Number: 3175203

Consolidated statement of financial activities including the income and expenditure account for the year ended 5 April 2018

Notes	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total Funds 2018 £	Total Funds 2017 £	
Income						
Income from generated funds:						
Voluntary income:						
Grants and donations	2	310,681	9,306	350,333	670,320	623,305
Legacies		66,649	-	-	66,649	399,521
Activities for generating funds:						
Charitable activities		883,641	-	-	883,641	861,086
Other trading activities		212,292	-	-	212,292	183,016
Investment income	3	2,909	-	-	2,909	18,667
		<u>1,476,172</u>	<u>9,306</u>	<u>350,333</u>	<u>1,835,811</u>	<u>2,085,595</u>
Charitable activities:						
Publications and Training		155,526	-	-	155,526	143,376
Total income		<u>1,631,698</u>	<u>9,306</u>	<u>350,333</u>	<u>1,991,337</u>	<u>2,228,971</u>
Expenditure						
Raising funds:						
Fundraising costs of grants and donations		268,391	-	-	268,391	234,094
Fundraising activities		314,567	-	-	314,567	302,012
Trading activities		10,606	-	-	10,606	3,568
Sub total cost of raising funds		<u>593,564</u>	<u>-</u>	<u>-</u>	<u>593,564</u>	<u>539,674</u>
Charitable activities:						
Services, Publication and Social Policy	5	835,393	125,875	356,833	1,318,101	1,460,862
Awareness raising	5	190,658	-	-	190,658	171,233
Sub total charitable activities		<u>1,026,051</u>	<u>125,875</u>	<u>356,833</u>	<u>1,508,759</u>	<u>1,632,095</u>
Other costs	6	191,895	-	-	191,895	199,132
Total expenditure		<u>1,811,510</u>	<u>125,875</u>	<u>356,833</u>	<u>2,294,218</u>	<u>2,370,901</u>
Net gains/(losses) on investments		-	-	-	-	38,801
Net (outgoing) income before transfers		<u>(179,812)</u>	<u>(116,569)</u>	<u>(6,500)</u>	<u>(302,881)</u>	<u>(103,129)</u>
Gross transfers between funds		797	(797)	-	-	-
Net movement of funds in year		<u>(179,015)</u>	<u>(117,366)</u>	<u>(6,500)</u>	<u>(302,881)</u>	<u>(103,129)</u>
Total funds as at 6 April brought forward		2,478,257	408,448	47,600	2,934,305	3,037,434
Total funds as at 5 April carried forward		<u>2,299,242</u>	<u>291,082</u>	<u>41,100</u>	<u>2,631,424</u>	<u>2,934,305</u>

The charitable group has no recognised gains or losses other than the results for the year as set out above. All of the activities of the charitable group are classed as continuing except where indicated otherwise. The notes on pages 26 to 35 form an integral part of the accounts.

Spinal Injuries Association

(A Company Limited by Guarantee) Company Number: 3175203

Consolidated balance sheet as at 5 April 2018

Notes	2018 £	2017 £	
FIXED ASSETS			
Tangible assets	9	1,647,726	1,688,659
		<u>1,647,726</u>	<u>1,688,659</u>
CURRENT ASSETS			
Debtors	12	391,777	529,942
Short term deposits		450,940	750,444
Cash at bank and in hand		358,668	196,433
		<u>1,201,385</u>	<u>1,476,819</u>
CURRENT LIABILITIES			
CREDITORS: amounts falling due within one year	14	(217,687)	(231,173)
NET CURRENT ASSETS		983,698	1,245,646
TOTAL ASSETS LESS LIABILITIES		<u>2,631,424</u>	<u>2,934,305</u>
Represented by			
Funds			
Unrestricted			
General charitable funds	16	651,516	790,862
Designated			
Property Funds	16	1,647,726	1,687,395
Other designated		291,085	408,448
		<u>2,590,324</u>	<u>2,886,705</u>
Restricted			
	17	41,100	47,600
Total funds		<u>2,631,424</u>	<u>2,934,305</u>

The financial statements on pages 26 to 35 were approved and authorised for issue by the Trustees on 1 September 2018 and signed on their behalf by:



Martin Pollard
Hon Treasurer

The notes on pages 26 to 35 form an integral part of the accounts.

Spinal Injuries Association

(A Company Limited by Guarantee) Company Number: 3175203

Company balance sheet as at 5 April 2018

	Notes	2018		2017	
		£	£	£	£
FIXED ASSETS					
Tangible assets	9		1,647,726		1,688,659
Investments	11		1		1
			<u>1,647,727</u>		<u>1,688,660</u>
CURRENT ASSETS					
Debtors	13	367,192		629,842	
Short term deposits		450,941		750,444	
Cash at bank and in hand		346,751		83,334	
		<u>1,164,884</u>		<u>1,463,620</u>	
CURRENT LIABILITIES					
CREDITORS: amounts falling due within one year	15	(181,187)		(217,975)	
			<u>983,697</u>		<u>1,245,645</u>
NET CURRENT ASSETS					
TOTAL ASSETS LESS LIABILITIES			<u>2,631,424</u>		<u>2,934,305</u>
Represented by					
Funds					
Unrestricted					
General charitable funds	16		651,516		790,862
Designated	16				
Other designated			291,082		408,448
Property Funds			<u>1,647,726</u>		<u>1,687,395</u>
			<u>2,590,324</u>		<u>2,886,705</u>
Restricted	17		41,100		47,600
Total funds			<u>2,631,424</u>		<u>2,934,305</u>

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small entities. The financial statements on pages 26 to 35 were approved and authorised for issue by the Trustees on 1 September 2018 and signed on their behalf by:



Martin Pollard
Hon Treasurer

The notes on pages 26 to 35 form an integral part of the accounts.

Spinal Injuries Association

(A Company Limited by Guarantee) Company Number: 3175203

Consolidated cash flow statement as at 5 April 2018

	2018	2017
CASH FLOWS FROM OPERATING ACTIVITIES		
Net outgoing resources before transfers	(302,881)	(103,129)
Adjustments for:		
Depreciation of tangible fixed assets	40,934	41,633
Investment income	(2,909)	(18,667)
Net (gains)/losses on investments	-	(38,801)
Changes in:		
Trade and other debtors	138,165	(198,626)
Trade and other creditors	(13,487)	51,018
Cash generated from operations	(140,178)	(266,572)
Interest received	2,909	5,779
Net cash (used in)/from operating activities	(137,269)	(260,793)
CASH FLOWS FROM INVESTING ACTIVITIES		
Dividend income	-	12,888
Proceeds from sales of investments	-	893,880
Acquisitions of investments	-	(133,375)
Net cash from investing activities	-	773,393
NET INCREASE IN CASH AND CASH EQUIVALENTS	(137,269)	512,600
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	946,877	434,277
CASH AND CASH EQUIVALENTS AT END OF YEAR	<u>809,608</u>	<u>946,877</u>

Notes to the financial statements

for the year ended 5 April 2018

1. Accounting policies

a) Basis of accounting

The financial statements have been prepared in accordance with:

- Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Effective January 2015) – (Charities SORP (FRS102));
- the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102); and
- the Companies Act 2006.

b) Statement of cash flows

A consolidated statement of cash flows is included within these financial statements.

c) Donations and funds accounting

General funds are unrestricted funds available for use at the discretion of the Trustees in furtherance of the general activities of the Charity and which have not been designated for other purposes.

Designated funds comprise funds that have been set aside by the Trustees for specific purposes. The purpose and use of the designated funds is set out in the notes to the financial statements.

Restricted funds are funds subject to specific restriction imposed by donors or by the nature of the appeal. The purpose and use of the restricted funds is set out in the notes to the financial statements.

d) Income and grants

All income becoming available to the charitable company during the year is included when the amount is reasonably certain and there is certainty of receipt.

Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods;
- The donor has imposed conditions which must be met before the Charity has unconditional entitlement; or
- Grants are made for use to cover service provision in more than one financial year. In such circumstances the amount deferred is in relation to the level of activity to be carried out in the following year.

Earned income is deferred when:

- Ticket sales, entrance fees, sponsorship etc. are received in advance of a fundraising event/ activity to which they relate.

Legacies are recognised at the earlier of the date of the Charity being notified of an impending distribution or the date of receipt of funds.

e) Volunteers and donated services

The value of services donated by volunteers is not incorporated into these financial statements. Where there are such services, further details can be found in the Trustees' report. Where services are provided to the Charity as a donation that would normally be purchased from our suppliers, this contribution is included in the financial statements at an estimate based on the value of the contribution to the Charity.

f) Expenditure

Expenditure is classified under the principal headings of Cost of Generating Funds and Charitable Expenditure rather than the type of expense in order to provide more useful information to the users of the accounts. Where costs cannot be correctly attributed they have been allocated to activities on a basis consistent with the use of resources.

Support costs comprise all services supplied centrally identified as wholly or mainly in support of charitable activities and include an appropriate proportion of overheads. Overhead costs are apportioned to projects on a percentage of staff numbers basis.

Costs of generating funds include the costs incurred in seeking grants and donations, the cost of holding events and fundraising trading activity. These costs are regarded as necessary to generate funds that are needed to finance charitable activities. Charitable activities expenditure enables the Charity to meet its charitable aims and objectives.

Governance costs are associated with the governance arrangements of the Charity, in particular the activities of the Trustees. These costs include audit, legal advice for Trustees and costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of statutory accounts. This category also includes costs associated with the strategic as opposed to the day-to-day management of the Charity's activities.

Joint Fundraising Activities

The Company occasionally receives fundraising income from certain fundraising events undertaken on a joint basis with other charities. Engagements with the other organisations may be either on a contractual basis or on an informal understanding that a share of funds raised will be remitted to the other organisations.

If there is a contractual relationship that directs the division of funds raised then only the Company's share of the revenues and costs are recognised, with the other party's share being recognised in their books separately.

However, if there is no contractual relationship, or the obligation is only a constructive one, the Company is considered to control the funds as principal. In this case all the funds raised are recognised in the Company's accounts and the outgoing resources are treated as grants and donations in the expenditure on charitable activities.

g) Fixed assets

Tangible fixed assets are stated at cost. Depreciation is calculated at appropriate annual rates estimated to write off the costs of fixed assets less their estimated residual value over their useful lives as follows:

Land **Not depreciated**

Leasehold buildings **50 years**

Office equipment **25% per annum on a straight line basis**

Computers **33.33% per annum on a straight line basis**

Tangible fixed assets costing less than £1,000 are not capitalised, and are written off in the year of purchase.

h) Subsidiary

Investment in Subsidiary is valued at cost.

i) Taxation

Irrecoverable VAT is written off when the expenditure to which it relates is incurred and is recorded as part of that expenditure. Tax credits, tax deducted from income and receipts under deed of covenant or gift aid are recorded on a receivable basis. They are recorded as part of the income to which they relate.

j) Pension scheme

The Charity provides a defined contribution money purchase pension scheme, the assets of which are held separately from those of the company in an independently administered fund. Contributions totalling £90,550 (2017: £93,644) were paid during the year.

Notes to the financial statements

for the year ended 5 April 2018

2. Grants and donations

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total Funds 2018 £	Total Funds 2017 £
Grants and donations:					
Advocacy and case work	58,190	9,306	22,963	90,459	84,200
Publications	84,430	-	-	84,430	80,379
Social Policy work	69,525	-	25,000	94,525	103,228
Peer Support & Advice	97,637	-	302,370	400,007	352,366
Core grants and donations	899	-	-	899	3,132
Total voluntary income	310,681	9,306	350,333	670,320	623,305

All trusts and organisations who have donated £5,000 or more are thanked and listed on page 36.

3. Investment income

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total Funds 2018 £	Total Funds 2017 £
Interest on cash deposit	2,909	-	-	2,909	5,779
Dividends on investment	-	-	-	-	12,888
	2,909	-	-	2,909	18,667

4. Deficit on charitable activities

	2018 £	2017 £
The deficit is stated after charging (excl VAT):		
Depreciation of tangible fixed assets	40,934	41,633
Audit fee	8,000	7,100
Non-audit fee	1,400	1,100

5. Charitable activities

	Staff Costs £	Depreciation £	Direct Costs £	Support Costs £	Total 2018 £	Total 2017 £
Services and Publications						
Advocacy and casework	213,280	6,516	67,516	38,765	326,077	293,000
Social Policy work	122,896	3,609	85,656	15,506	227,667	229,398
Peer Support	513,464	16,240	83,114	69,777	682,595	786,479
Publications	32,584	902	79,400	3,876	116,762	116,985
Bursary	-	-	(35,000)	-	(35,000)	35,000
Sub total	882,224	27,267	280,686	127,924	1,318,101	1,460,862
Awareness Raising	105,821	2,849	74,235	7,753	190,658	171,233
Charitable activities	988,045	30,116	354,921	135,677	1,508,759	1,632,095

6. Other costs

	Staff Costs £	Depreciation £	Direct Costs £	Support Costs £	Total 2018 £	Total 2017 £
Management & Administration	122,463	2,074	7,697	23,259	155,493	172,465
Governing Board	16,796	67	15,663	3,876	36,402	26,667
Total	139,259	2,141	23,360	27,135	191,895	199,132

7. Direct costs

	2018 £	2017 £
The major components of direct costs were:		
Event direct costs	228,751	245,247
Printing and photocopying	112,436	118,836
Consultancy and Contractors	103,206	160,014
Travel and accommodation	106,443	136,842
Volunteer costs	4,475	5,562
Postage and telecommunications	20,483	40,980
Other	35,799	13,774
	611,593	721,255

Notes to the financial statements

for the year ended 5 April 2018

8. Analysis of staff costs, trustee remuneration and expenses, and the cost of key personnel

	2018 £	2017 £
The aggregate payroll costs were:		
Wages and salaries	1,243,128	1,204,422
Social security costs	114,189	112,299
Other pension costs	90,550	93,644
	<u>1,447,867</u>	<u>1,410,365</u>

Particulars of employees:

The average number of equivalent full time staff employed by the charitable company during the financial year amounted to 40 (2017: 45).

The key senior staff are the Chief Executive Officer, the Director of Fundraising & Marketing and the Director of Services & Operations. The total employee benefits of the key senior staff were £214,098 (2017: £182,370).

The following number of staff received emoluments in excess of £60,000 (excluding employer pension costs):

	2018 No.	2017 No.
£70,001 - £80,000	1	1

In respect of staff who received emoluments in excess of £60,000, the following employer contributions were paid into a defined contribution pension scheme:

£11,614	£11,415
---------	---------

No Trustee received any remuneration. During the financial year, expenses were paid to 11 Trustees, amounting to £5,534 (2017: 12 Trustees amounting to £6,823).

9. Tangible fixed assets – group and charitable company

	Capital Buildings £	Computers £	Office Equipment £	Total £
COST				
At 6 April 2017	2,163,410	11,217	63,516	2,238,143
Disposals	-	(4,756)	(34,067)	(38,823)
At 5 April 2018	<u>2,163,410</u>	<u>6,461</u>	<u>29,449</u>	<u>2,199,320</u>
DEPRECIATION				
At 6 April 2017	476,016	10,130	63,338	549,484
Charge for the year	39,668	1,087	178	40,933
Disposals	-	(4,756)	(34,067)	(38,823)
At 5 April 2018	<u>515,684</u>	<u>6,461</u>	<u>29,449</u>	<u>551,594</u>
NET BOOK VALUE				
At 5 April 2018	<u>1,647,726</u>	<u>-</u>	<u>-</u>	<u>1,647,726</u>
At 5 April 2017	<u>1,687,394</u>	<u>1,087</u>	<u>178</u>	<u>1,688,659</u>

Capital Buildings includes the cost of a 125-year lease with MK Community Properties Ltd for the SIA House site.

10. Financial commitments – group and charitable company

	2018 Other £	2017 Other £
At the reporting end date the Charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:		
In one year or less	786	-
Between two and five years	3,143	-
Over five years	589	-
Cost	<u>4,518</u>	<u>-</u>

11. Fixed assets investments – charitable company

	2018 £	2017 £
Listed and Unlisted Investments		
Investment in subsidiary undertaking at cost	1	1
Total	<u>1</u>	<u>1</u>
Cost	<u>1</u>	<u>1</u>

Investment in subsidiary undertakings comprises the whole of the issued share capital of SIA Enterprises Ltd (£1), a company registered in England and Wales. SIA Enterprises Ltd has received £204,721 income in the year ended 5 April 2018 (2017: £177,000). The reserves of SIA Enterprises at year end were £nil.

	Unrestricted Funds £	Total Funds £
Analysis of investments between funds		
Investment in subsidiary	1	1
	<u>1</u>	<u>1</u>

12. Debtors – group

	2018 £	2017 £
Debtors	258,585	15,376
Prepayments and accrued income	133,192	514,566
	<u>391,777</u>	<u>529,942</u>

Notes to the financial statements

for the year ended 5 April 2018

13. Debtors – charitable company

	2018 £	2017 £
Debtors	162,585	15,376
Amounts due from subsidiary undertaking	83,415	99,900
Prepayments and accrued income	121,192	514,566
	<u>367,192</u>	<u>629,842</u>

14. Creditors: amounts falling due within one year – group

	2018 £	2017 £
VAT payable	56,548	17,624
PAYE	32,401	29,847
Pension payable	8,853	8,009
Accruals and deferred income	119,884	175,693
	<u>217,687</u>	<u>231,173</u>

Deferred income represents advertising, fundraising events ticket sales and study days income received for events held after the year end.

15. Creditors: amounts falling due within one year – charitable company

	2018 £	2017 £
Amounts due to subsidiary undertakings	1	1
VAT payable	32,548	5,424
PAYE	32,401	29,847
Pension payable	8,853	8,009
Accruals and deferred income	107,384	174,694
	<u>181,187</u>	<u>217,975</u>

Deferred income represents advertising, fundraising events ticket sales and study days income received for events held after the year end.

16. Unrestricted funds

	Balance at 6 April 2017 £	Income / Additions £	Expenditure £	Transfers £	Balance at 5 April 2018 £
General					
Charitable Fund	789,597	1,631,698	(1,770,576)	797	651,516
Fixed assets	1,265	-	(1,265)	-	-
	<u>790,862</u>	<u>1,631,698</u>	<u>(1,771,841)</u>	<u>797</u>	<u>651,516</u>
Designated					
Property Fund	1,687,395	-	(39,669)	-	1,647,726
Deposits from SIA Groups:					
SIA-Merseyside	8,333	9,306	(8,979)	-	8,660
SIA-Bolton	505	-	-	-	505
Spinal Injuries Together	797	-	-	(797)	-
Social Policy-Public Affairs Fund	65,000	-	(65,000)	-	-
Service Development Fund	333,813	-	(51,896)	-	281,917
	<u>2,095,843</u>	<u>9,306</u>	<u>(165,544)</u>	<u>(797)</u>	<u>1,938,808</u>
Charity Unrestricted Funds	<u>2,886,705</u>	<u>1,641,004</u>	<u>(1,937,385)</u>	<u>-</u>	<u>2,590,324</u>

Designated funds

Property Fund – Future depreciation costs of SIA premises

SIA Groups – the amount represents accumulated funds from individual groups held by head office to support local activities.

Social Policy-Public Affairs Fund – to support SIA's two principal campaigns on specialist SCI health services and cuts to care provision.

Service Development Fund – to develop the following services:

SCI Nurse Specialist Service – to cover running costs of SCI Nurse Specialist Service to provide clinical support/advocacy to newly injured people and SIA members undergoing planned re-admission to hospital for treatment unrelated to their impairment.

Volunteer Recruitment Service – to cover running costs of a Volunteer Co-ordinator, who will oversee recruitment, induction, training and retention of those wishing to volunteer for the organisation across a range of activities.

Notes to the financial statements

for the year ended 5 April 2018

17. Restricted funds

	Balance at 6 April 2017 £	Incoming £	Outgoing £	Transfers £	Balance at 5 April 2018 £
Movement in resources:					
Sir William Coxen Trust Fund	-	5,000	(5,000)	-	-
Alice Ellen Cooper-Dean Charitable Foundation	-	5,000	(5,000)	-	-
The Persula Foundation	-	10,000	(10,000)	-	-
The Eveson Charitable Trust	-	5,000	(5,000)	-	-
Stewarts Law Foundation	-	40,000	(40,000)	-	-
ABF The Soldier's Charity	-	20,000	(20,000)	-	-
Garfield Foundation	-	25,000	(25,000)	-	-
Rothschild Foundation	-	5,000	(5,000)	-	-
Anton Jurgens Charitable Trust	-	5,000	(5,000)	-	-
Summerfield Charitable Trust	-	4,780	(4,780)	-	-
CHK Charities Ltd	-	5,000	(5,000)	-	-
Queen Mary's Roehampton Trust	7,200	8,500	(15,700)	-	-
NHS - England	4,000	-	(4,000)	-	-
Sobell Foundation	-	20,000	(20,000)	-	-
Elizabeth & Prince Zaiger Trust	5,000	4,000	(5,000)	-	4,000
EBM Charitable Trust	-	15,000	(15,000)	-	-
Paul Bush Foundation Trust	-	5,000	(5,000)	-	-
Childwick Trust	-	10,000	-	-	10,000
RAF Benevolent Fund	-	8,500	(8,500)	-	-
Priory Foundation	-	32,476	(32,476)	-	-
The February Foundation	-	5,000	(5,000)	-	-
Royal British Legion	-	5,000	(5,000)	-	-
Donald Forrester Trust	-	5,000	(5,000)	-	-
UPS Foundation	10,500	-	-	-	10,500
Stafford Trust	-	5,000	-	-	5,000
James Tudor Foundation	12,500	-	(12,500)	-	-
Other Small Grants – Advice Line	650	24,113	(23,763)	-	1,000
Other Small Grants – Peer Support	7,750	72,964	(70,114)	-	10,600
	47,600	350,333	(356,833)	-	41,100

All of the income and expenditure above is attributable to the parent entity only.

Restricted Funds

Sir William Coxen Trust Fund
To support the SCI Nurse Specialist Service.

Alice Ellen Cooper-Dean Charitable Foundation
To support the Peer Support Service.

The Persula Foundation
To support the Volunteers Service.

The Eveson Charitable Trust
To support SIA's work with individuals from the Armed Forces.

Stewarts Law Foundation
To support Public Affairs and the Peer Support Service.

ABF The Soldier's Charity
To support SIA's work with individuals from the Armed Forces.

Garfield Foundation
To support the SCI Nurse Specialist Service.

Rothschild Foundation
To support the Peer Support Service.

Anton Jurgens Charitable Trust
To support the Peer Support Service.

Summerfield Charitable Trust
To support the Peer Support Service.

CHK Charities Ltd
To support the Peer Support Service.

Queen Mary's Roehampton Trust
To support SIA's work with individuals from the Armed Forces.

Sobell Foundation
To support the Peer Support Service.

Elizabeth & Prince Zaiger Trust
To support the Peer Support Service.

EBM Charitable Trust
To support the Peer Support Service.

NHS England
SCI Care Pathway – develop a methodology to collect data and develop database.

Paul Bush Foundation Trust
To support the SCI Nurse Specialist Service.

Childwick Trust
To support the SCI Nurse Specialist Service.

RAF Benevolent Fund
To support the work with individuals from the Armed Forces.

Priory Foundation
To support Peer Support Service.

The February Foundation
To support the Peer Support Service.

Royal British Legion
To support the work with individuals from the Armed Forces.

Donald Forrester Trust
To support the Peer Support Service.

UPS Foundation
To support the SIA Academy.

Stafford Trust
To support the work with individuals from the Armed Forces.

James Tudor Foundation
To support SCI Nurse Specialist Service.

The Mason Le Page Charitable Trust
To support the Peer Support Service.

Other Small Grants – Advice Line
To support the Advice Line Service.

Other Small Grants – Peer Support Service
To support the Peer Support Service.

18. Analysis of net assets between funds of the charitable company

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	Total Funds £
Fixed assets	-	1,647,726	-	1,647,726
Investments	1	-	-	1
Net current assets	651,512	291,085	41,100	983,697
	651,513	1,938,811	41,100	2,631,424

19. Related party transactions

During the year, the Spinal Injuries Association received sponsorship of £63,400 and £4,500 for our corporate membership package from Slater and Gordon (UK) LLP. Darren Hughes, a Trustee of Spinal Injuries Association, is employed by Slater and Gordon Lawyers.

The Spinal Injuries Association also received £5,000 from Bolt Burdon Kemp Solicitors for our corporate membership scheme. Raquel Sigantoria, a Trustee of the Spinal Injuries Association, is employed by Bolt Burdon Kemp Solicitors.

THANK YOU TO OUR SUPPORTERS

We would like to thank the following trusts and organisations for their donations of £5,000 or more to fund our services throughout the year. It would be impossible for us to help our members and their families and friends without such invaluable support.

Trusts

The Summerfield Charitable Trust
CHK Charities Ltd
The Paul Bush Foundation Trust
Sir William Coxen Trust Fund
The February Foundation
Donald Forrester Trust
Rothschild Foundation
Anton Jurgens Charitable Trust
The Eveson Charitable Trust
The Alice Ellen Cooper Dean Charitable Foundation
The Royal British Legion
Stafford Trust
RAF Benevolent Fund
The Persula Foundation
Queen Mary's Roehampton Trust
The Childwick Trust
The EBM Foundation
The Sobell Foundation
ABF The Soldiers' Charity
Garfield Weston Foundation
The Stewarts Law Foundation
The Millennium Stadium Charitable Trust

Organisations

Active Assistance
Bolt Burdon Kemp
Brethertons LLP
Bullen Healthcare Ltd
Bush & Company Rehabilitation Ltd
CFG Law
Coloplast Ltd
Complete Care
Gerard McDermott QC Ltd
Harrowells Solicitors
Hollister Inc UK
Irwin Mitchell LLP
Leigh Day
Levenes Solicitors
NewLaw Solicitors
No5 Chambers
Pertemps
Royds Withy King
Slater and Gordon (UK) LLP
Stewarts Law LLP
Total Community Care Ltd
Trethrowans LLP



LEGAL AND ADMINISTRATION

Company secretary

Sue Browning, Chief Executive Officer

Registered office

SIA House
2 Trueman Place
Oldbrook
Milton Keynes MK6 2HH

Auditors

Keens Shay Keens MK LLP
230 Upper Fifth Street
Milton Keynes
MK9 2HR

Bankers

Barclays Bank Plc
Muswell Hill
London N10 1DD

Patron

HRH The Princess Royal

President

Baroness Masham of Ilton

Vice presidents

Claire Williams
Lady Gillian Howard de Walden
Paul Roy
Gerard McDermott QC

Legal status

Spinal Injuries Association (SIA) was founded in 1974 as a registered charity (number 1054097). The company was incorporated as a Charitable Company (No. 3175203) limited by guarantee on 19 March 1996 and is registered in England and Wales. The governing instrument for the charitable company is the Memorandum and Articles of Association updated May 2017.

We will continue to adapt to the changing needs of our members and provide lifelong support to everyone affected by SCI.



CONTACT US

Spinal Injuries Association

SIA House
2 Trueman Place
Milton Keynes, MK6 2HH

Tel: 01908 604 191

Email: sia@spinal.co.uk

Freephone Advice Line: 0800 980 0501

www.spinal.co.uk

Registered Charity No: 1054097
Registered Company No: 3175203

As a charity, we rely on donations and legacies from individuals to continue providing expert support to everyone touched by spinal cord injury.