



Gavin Walker, SIA Healthcare Outreach Relationship Manager

“As a wheelchair user with a spinal cord injury and a user of the delivery service, I am very aware of the benefits of a trustworthy and reliable service. The confidence people get from the service we provide allows users to go about their life with one less thing to worry about”.

0800 023 8841

www.spinal.co.uk/sia-healthcare



Register today for SIA Healthcare

SIA Healthcare:
0800 023 8841

Email: enquiries@siahealthcare.com
Website: www.spinal.co.uk/sia-healthcare

SIA Freephone Advice Line:
0800 980 0501



Bullen.



We are the Spinal Injuries Association (SIA), the expert voice and leading source of support and information to people with spinal cord injury. We help people with spinal cord injury lead fulfilled lives.

SIA Healthcare is a service that has been set up by Spinal Injuries Association in collaboration with Bullen Healthcare. Bullen Healthcare has over 160 years' experience in delivering life-changing syoma, urology and wound care products and medication prescriptions to its customers. SIA Healthcare is operated by Bullen Healthcare Group Limited and Pharmore Plus .

Registered Charity No. 1054097 Charitable Company No. 3175203



Your dedicated home delivery service



0800 023 8841

www.spinal.co.uk/sia-healthcare

Why join SIA Healthcare

SIA Healthcare is a dedicated Home Delivery Service that provides spinal cord injured people with all of their urology and stoma products, and prescription medication efficiently and discreetly to their door or to a place that is convenient for you. It is innovative and we have worked hard to develop a service that will really benefit SIA members, your families and the wider SCI community throughout their lives.

There are two options available. You can either get your products and medication delivered at the same time by SIA Healthcare, or alternatively you can just get your products delivered by us and leave your medication with your local pharmacy.

Those SIA members who have joined SIA Healthcare tell us that they find the service reliable and friendly and wish they had joined us sooner. `

It's really easy to register for SIA Healthcare. Just tell us what you need, and we'll take care of the rest - including talking to your GP about your prescription.

No more waiting at home for multiple deliveries, or worrying that you'll run out of anything.

In one quick and easy phone call, or email, we'll make sure that your products and medication are delivered to your door quickly and discreetly.

SIA Healthcare was launched in April 2014 and is now the largest dedicated service for spinal cord injured people.

Benefits of SIA Healthcare

- You get your own dedicated personal advisor
- Your advisor calls or emails every month to see how you are and if you need anything, so you'll never forget an order
- You can choose from a range of free complimentary items, every time you place an order with us
- You can receive all your products and medication together in one simple delivery
- Delivery is via our own drivers or via our award winning delivery partner DPD
- Access to our team of specialist nurses
- Access to our specialist pharmacist for advice on medication queries



Over 2,00 SIA members have chosen it. 97% of SIA Healthcare members would recommend it.

Our specialist services



Our in-house pharmacy, Pharmore Plus is an independent pharmacy that gives you the convenience of having your repeat prescription items ordered and delivered direct to your door.

As part of the Pharmore Plus service you are able to speak to a dedicated specialist pharmacist who will be able to give you advice or speak to you directly over the phone.

We have a team of clinical nurse specialists for both stoma and urology. They have many years experience of caring for and supporting patients with a spinal cord injury.

They are available to talk to on the phone, by video conference, to provide a home visit or see you in our dedicated clinic rooms in Liverpool.

Our nursing team can help with any problems that you might be having with your stoma or urology products, and can arrange samples of products to try if they feel this would be appropriate.

Our nursing service is regulated by the Care Quality Commission.

